



MEDICAID PHARMACIST-PROVIDER ENROLLMENT & BILLING FOR CONTRACEPTIVE CARE




INTRODUCTIONS



North Carolina Association of Pharmacists

- Penny Shelton – Executive Director
- Cheryl Viracola – Director of Practice Advancement

North Carolina Medicaid

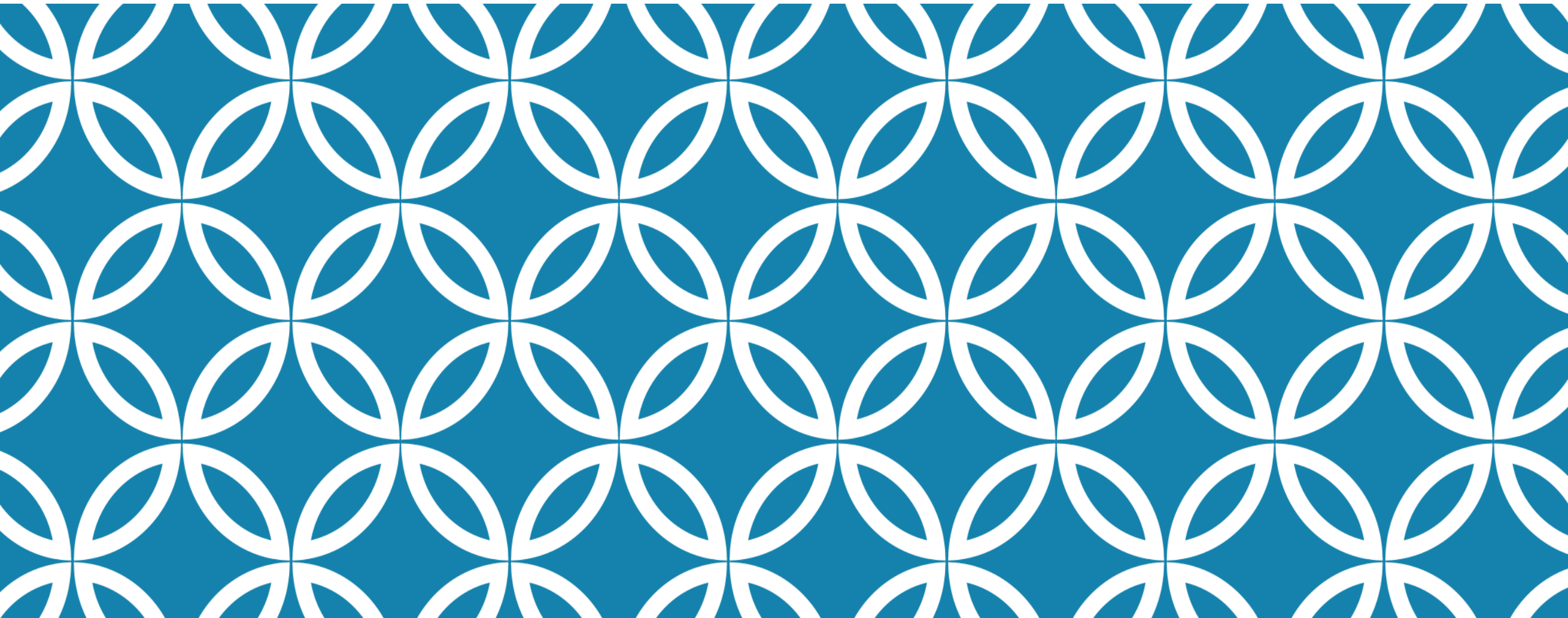
- Angela Smith – Director of Pharmacy, DME, Outpatient Specialized Therapies, and Hearing/Optical Services
 - Charlene Sampson – Pharmacist Consultant Division of Health Benefits Outpatient Pharmacy
- 



WHAT WE WILL COVER DURING THIS WEBINAR

- Background leading to pharmacist provider enrollment with NC Medicaid
- Requirements and information to support successful enrollment
- Information on taxonomies for pharmacies vs. pharmacists vs. CPPs
- Billing information for contraceptive care
- Helpful resources

BACKGROUND

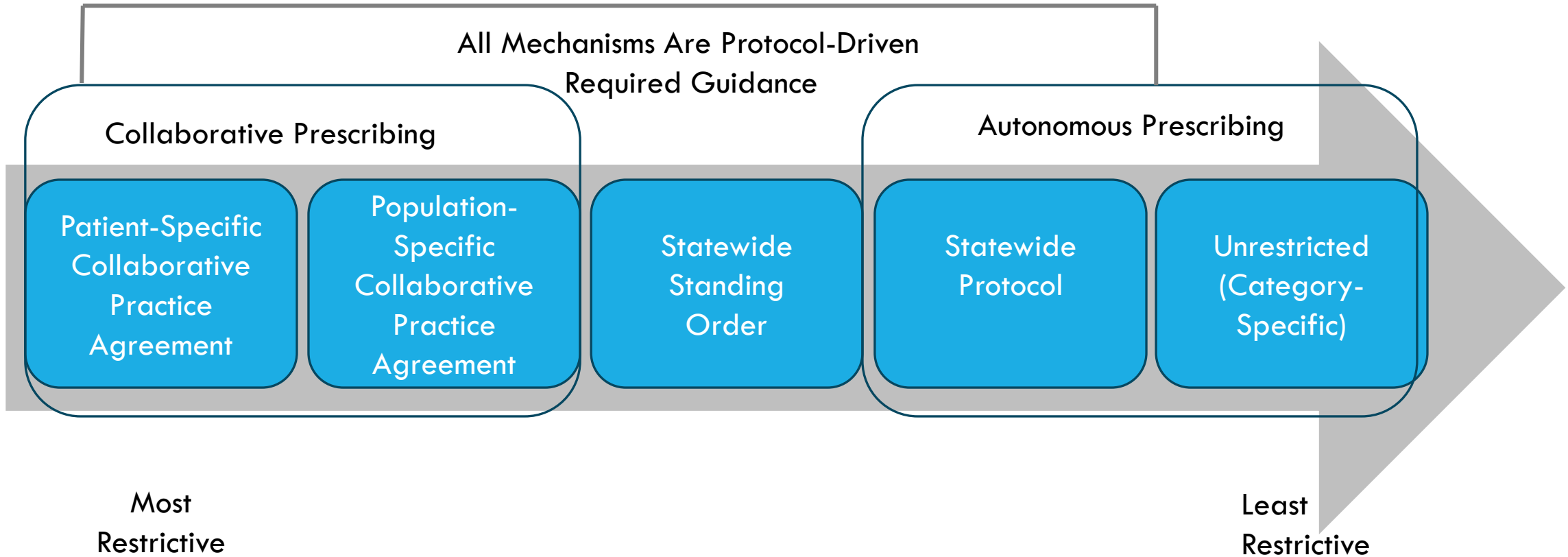




WHAT HAS PRECIPITATED THIS CHANGE WITH NC MEDICAID

- H96 signed into state law 2021-110 has several authorities now granted to ‘immunizing’ pharmacists which require patient assessment and care
 - Hormonal contraceptives (oral & transdermal)
 - Tobacco cessation
 - HIV Post-exposure prophylaxis
- Change from statewide standing order to statewide protocol
- According to the Statewide Protocol, the Pharmacist is the prescriber, in contrast to the current method that relies on using the Pharmacy NPI.

MECHANISM FOR ADVANCED SCOPE OF PRACTICE THAT INVOLVES PRESCRIBING





BACKGROUND

August 20, 2021, SL 2021-110 (H96) authorized immunizing pharmacists to utilize statewide protocols, to dispense, deliver, and administer the following medications:

- [Self-Administered Hormonal Contraceptive](#)
- [Nicotine Replacement Therapy](#)
- [Prenatal Vitamins](#)
- [Post-Exposure Prophylaxis \(PEP\) for HIV](#)
- [Glucagon](#)

In 2023, the Statewide Order Sets authored by Dr. Tilson transitioned to statewide protocols authored by the NC Medical Board and the NC Board of Pharmacy.

On the new statewide protocols, the pharmacist providing the counseling and selecting the medication per the protocol would be the provider on the claim.

To pay for a medication, including those prescribed per the state protocols, the person responsible for selecting the medication per the protocol must be an enrolled provider within NC Medicaid.

➤ *This presented an opportunity for NC Medicaid, as immunizing pharmacists were not enrolled providers in NC Medicaid.*

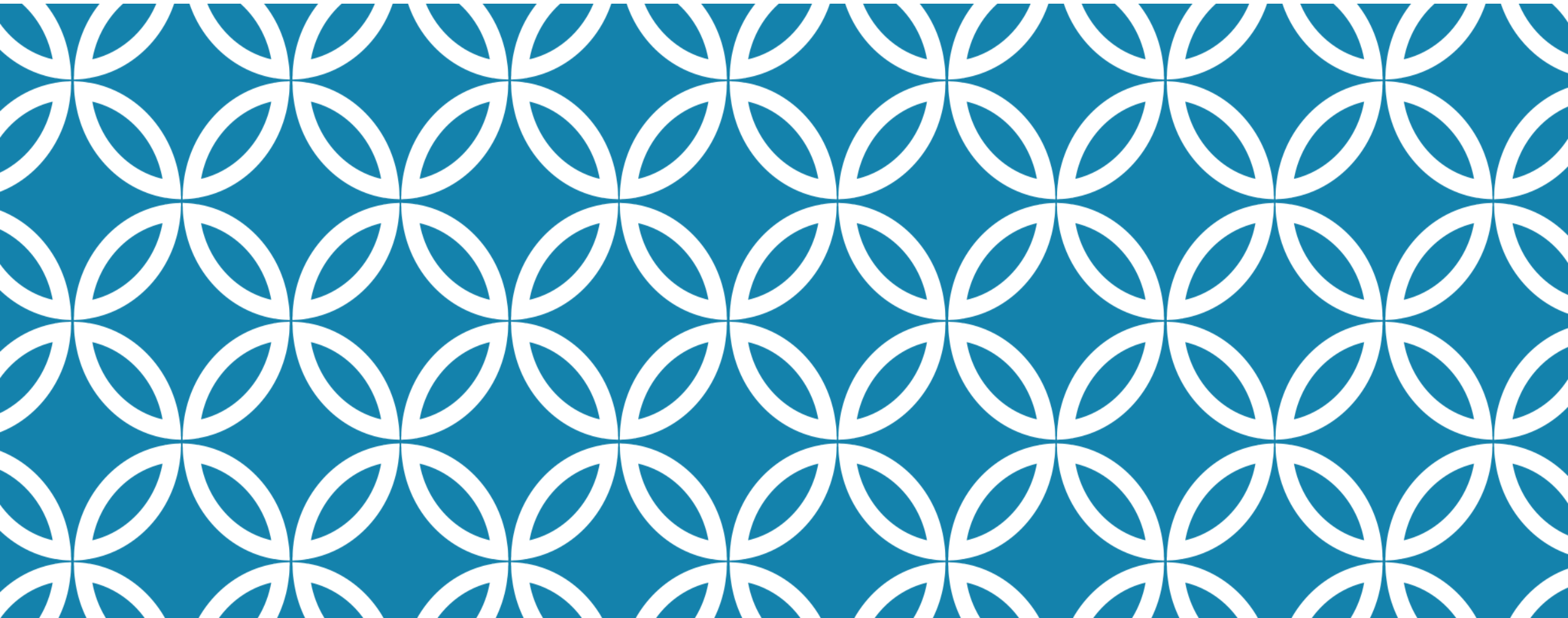


MEDICAID POLICY CHANGES TO SUPPORT CONTRACEPTIVE CARE

Effective January 8, 2024

1. Immunizing pharmacists are allowed to enroll as providers in NC Medicaid
2. NC Medicaid will reimburse pharmacies for utilizing the **State Protocol for Contraception**

PHARMACIST PROVIDER ENROLLMENT





IMPORTANCE OF PROVIDER ENROLLMENT

- Enrollment supports utilization of the NC Medical Board and Board of Pharmacy statewide protocols, which authorize immunizing pharmacists to dispense, deliver, or administer any of the five statewide protocols:
 - Self-Administered Hormonal Contraceptives Protocol
 - Nicotine Replacement Therapy Protocol
 - Prenatal Vitamins Protocol
 - Post-Exposure Prophylaxis (PEP) for HIV Protocol
 - Glucagon Protocol
 - Enrollment as a Medicaid provider allows the individual immunizing pharmacist to be the prescriber on protocol claims submitted for Medicaid beneficiaries.
 - Enrollment is necessary for Medicaid to reimburse pharmacies for the drug dispensed under the statewide protocols.
 - Enrollment allows pharmacists to utilize statewide protocols within the state of NC.
- *Enrollment allows for increased access for Medicaid members to drugs prescribed per statewide protocols.*



REQUIREMENTS FOR ENROLLMENT

Requirements for an immunizing pharmacist [†] to enroll as an OPR Lite* provider in NC Medicaid include:

1. License must indicate immunizing pharmacist.
2. Immunizing pharmacist must have their own individual NPI.
3. Individual provider enrollment must be for a level 2 taxonomy, 183500000X.
4. Enrollment application fee is \$100.

[†] An immunizing pharmacist in NC is defined in statute as a pharmacist, who has completed additional education or training to not only administer vaccinations or immunizations per a physician protocol, but also to dispense, deliver, and administer medications prescribed under statewide protocols.

**OPR Lite Enrollment = Ordering, Prescribing, and Referring*



REIMBURSEMENT TO PHARMACIES

Utilization of the **State Protocol for Contraception** has been low as utilization requires:

- Pharmacist's time and expertise
- Potential shifts in existing pharmacy workflows
- Potential changes in staffing requirements

.....and pharmacists were not reimbursed for these clinical services.

Lack of reimbursement for clinical services has been a barrier to uptake by NC pharmacists and pharmacies.

Effective January 8, 2024, the pharmacy will be reimbursed when the enrolled immunizing pharmacist performs the clinical services per the statewide protocol for oral and transdermal contraception.

The **Self-Administered Hormonal Contraceptive Protocol** is the only protocol eligible for reimbursement.

Pharmacies will be reimbursed for the patient-focused work of:

- Assessing patient safety and risk factors
- Working with the patient on choosing the best option per the protocol
- Contraception counseling



REQUIREMENTS TO ENROLL AS A MEDICAID PROVIDER

To check status:

[Licensure Gateway | North Carolina Board of Pharmacy\(ncbop.org\)](https://www.ncbop.org)

Must be a Licensed Pharmacist Registered with the NC Board of Pharmacy

Must be a Confirmed Pharmacist Immunizer/Vaccinator in NC BOP Database –

License Options ▾


Print Annual Certificate


Request Duplicate Wall Certificate

Vaccinator

Medicaid will check Licensure and Immunizing Certification with the NC Board of Pharmacy records. Ensure your Board records are current to prevent delays in the application process.



REQUIREMENTS TO ENROLL AS A MEDICAID PROVIDER



Must have a National Provider Identifier (NPI) Number

<https://nppes.cms.hhs.gov/#/>

DON'T HAVE AN NPI#?

Create or Manage an Account

You need an Identity & Access Management System (I&A) account to log into NPPES.




Individual Providers or Users Working on Behalf of a Provider or Organization

If you don't have an I&A account, or you need to update your existing I&A account, then select the "CREATE or MANAGE AN ACCOUNT" button below to go to I&A.

After successfully creating your I&A account, return to NPPES and use your I&A User ID and Password to log in. This is where you can create and maintain NPI data that you are associated with.

CREATE or MANAGE AN ACCOUNT

IMPORTANT: When prompted: Use the drop-down arrow associated with the Choose Taxonomy field and select **183500000X- Pharmacist**. Insert **License number** and **State Issued**. Click **SAVE**

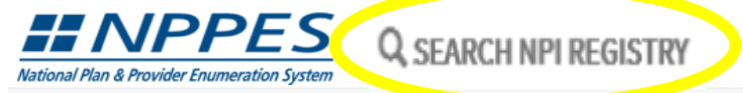
Medicaid requires your NPI Number to be linked with Taxonomy Code **183500000X** to ensure reimbursement for medications dispensed under the statewide protocols and to bill Medicaid for Pharmacy Services related to Hormonal Contraceptives



REQUIREMENTS TO ENROLL AS A MEDICAID PROVIDER

ALREADY HAVE AN NPI#?

<https://nppes.cms.hhs.gov/#/>



Registered User Sign In

Log in to view/update your National Provider Identifier (NPI) record.

User ID ⓘ

I&A User ID, used to access NPPES, EHR & PECOS

Password

SIGN IN

FORGOT USER ID or PASSWORD?

Multiple taxonomies can apply to pharmacists based on type of practice and level of care provided.*CPP's will most likely need to add this taxonomy if they plan to work in an environment where they will prescribe and dispense medications under the Hormonal Contraceptive Statewide Protocol



DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

NATIONAL PROVIDER IDENTIFIER (NPI) APPLICATION/UPDATE FORM

PDF Generated by [redacted] Submitted on [redacted] Tracking ID: [redacted]

Section 1: BASIC INFORMATION

NPI: [redacted]
 Entity Type: [redacted]
 Print Date: [redacted]
 Enumeration Date: [redacted]
 Certification Date: [redacted]

Section 2: PROFILE

Individuals (include Sole Proprietorships and Incorporated Individuals)

Tax Identification Number(TIN)
XXX-XX-9553

Prefix	First Name	Middle Name	Last Name	Suffix	Credentials PharmD
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Section 3: BUSINESS ADDRESSES AND OTHER INFORMATION

Business Mailing Address Information

Business Mailing Address: [redacted]
 Business Telephone number [redacted] Extension [redacted] Business Fax Number [redacted]

Primary Practice Location Address Information

Primary Practice Location Address [redacted]
 Business Telephone number [redacted] Extension [redacted] Business Fax Number [redacted]

Primary Taxonomy Code

Taxonomy Code	Taxonomy Type	Group Type	License Number	State Issued
183500000X	Pharmacist		10264	NC

If you haven't checked your NPI profile recently, review it to make sure all information is current. Medicaid will compare data from NPPES with the details you provide in your Medicaid enrollment application for accuracy. Any inconsistencies may cause delays in Medicaid Provider Approval. For instance, if your NPI is under your maiden name and you use your married name in the Medicaid application, it will result in a denial and delay your application's approval until the discrepancy is resolved.



REQUIREMENTS TO ENROLL AS A MEDICAID PROVIDER



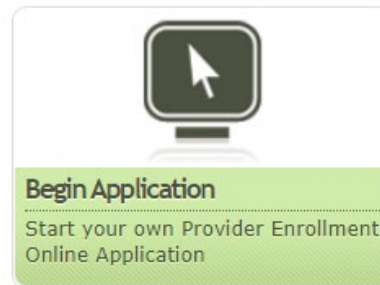
Must have access to NCTracks Provider Portal.

[Getting Started With NCTracks - Getting Started With NCTracks](#)

NC Tracks is the Medicaid Management System you need access to in order to enroll as a provider, electronically bill, for Hormonal Contraceptive Services and other pharmacy services when they are offered.

Once registered, you will use your established NCID and Password to log in to NCTracks and begin your Provider Enrollment Application Process

[Providers - Providers \(nc.gov\)](#)



To Enroll in NCTracks
<https://myncid.nc.gov/>

NCID
NCID

USERNAME *



Next

Trouble Signing On?

Don't have an account [Register Now](#)

Need Help?

Privacy and Other Policies Contact Us

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REQUIREMENTS TO ENROLL AS A MEDICAID PROVIDER

Already Have NCTracks Access ?

[Providers - Providers \(nc.gov\)](#)



Pharmacists already enrolled as a Medicaid Provider can add taxonomy code **183500000X** to their existing provider profile in NCTracks by submitting a **Manage Change Request (MCR)**

Medicaid requires your NPI Number be linked to above taxonomy to ensure reimbursement for medications dispensed under the statewide protocols and to bill Medicaid for Pharmacy Services related to Hormonal Contraceptives



AVOIDING THE APPLICATION “HARD STOPS”

Some questions in the application process can lead to 'hard stops' if answered incorrectly, preventing pharmacists from moving forward.

APPLICATION HEADING	SUBHEADING/QUESTION	ANSWER	HELPFUL HINTS
ONLINE PROVIDER ENROLLMENT APPLICATION	Provider Enrollment Application Type	Select Radio Button - Ordering, Prescribing, Referring Providers Enrolled with the Lite Application	
INDIVIDUAL BASIC INFORMATION	Employer Identification Number (EIN) Will your income be reported to an EIN?	Select: NO	
INDIVIDUAL BASIC INFORMATION	Ownership Information Business Type	Select: Self (Individual Filing Under and SSN)	
TAXONOMY CLASSIFICATION	Add Taxonomy Classification	Provider Type: Pharmacy Services Provider Classification-Pharmacists Area of Specialization None	Selections will auto-populate Taxonomy Classification – 183500000X- Pharmacist
ACCREDITATION	Add License	License Agency: Select Board of Pharmacy	DO NOT CHOOSE State Board of Pharmacy
ACCREDITATION	Add License	License Type: Select Licensed Pharmacists and Certified Immunizer	Medicaid will check Licensure and Immunizing Certification with the NC Board of Pharmacy records. Ensure your Board records are current to prevent delays in application approval.
PROVIDER SUPPLEMENTAL INFORMATION	Work History		Pharmacists must provide a 5-year work history. If there are gaps in employment, sign and date a Word document explaining the reasons and upload it at the end of the application. Failure to do so may result in delays as Medicaid may contact you for the missing information before approving the application



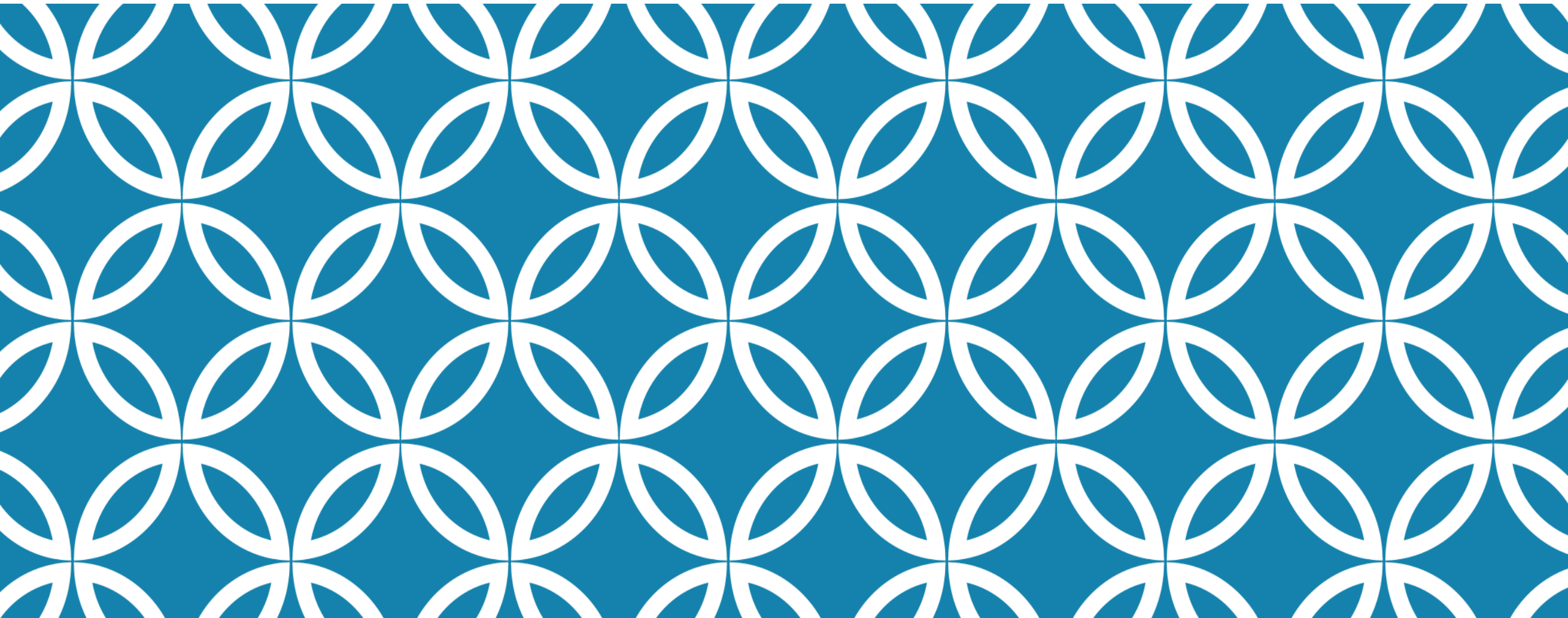
WHAT TO EXPECT AFTER SUBMISSION

- Enrollment Application Processing – 3 weeks
- Application Approval – Requires NC Medicaid Provider Online Training
 - Training Length -90 minutes
 - Completion Deadline -14 days (from application submission date)
 - Exam failure or failure to complete training in allotted time will result in application denial and need to retake entire training (not just exam)
- Application Correspondence: Expect Email Notifications...
 - Successful application submission
 - Training requirements (including USER ID and Password to access training modules)
 - Successful training completion
 - Successful application completion
 - Incomplete application submissions
 - Enrollment approval - OPR Welcome Letter

TAKE HOME POINT

Make sure the email you provide in your application is the email address you feel is most accurate for receiving Medicaid-related correspondence.

CONTRACEPTIVE CARE & CLAIM SUBMISSION



LEGAL REQUIREMENTS TO PROVIDE CONTRACEPTIVE CARE UNDER THE NC STATEWIDE PROTOCOL

- Licensed Pharmacist Registered with the NC Board of Pharmacy (BOP)
- Confirmed Pharmacist Immunizer/Vaccinator in NC BOP Database
- Completed NCAP Hormonal Contraceptive Training [Hormonal Contraception Training and Toolkit \(ncpharmacists.org\)](https://ncpharmacists.org)
- Registered Training Completion with the NC BOP

To check status:

[Licensure Gateway | North Carolina Board of Pharmacy\(ncbop.org\)](https://ncbop.org)

License Options ▾

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Print Annual Certificate	Request Duplicate Wall Certificate	Vaccinator
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
CSRS	LAI Trained	Contraceptive Trained

Only protocol available for Medicaid Reimbursement
Payment for Product (Pills & Patches) and medical billing for pharmacy services require
OPR LITE Medicaid Provider Enrollment



MEDICAL CLAIM SUBMISSION CODES

Four pharmacy taxonomies may bill for reimbursement of clinical services:

- 3336C0002X – Clinic Pharmacy
- 3336C0003X – Community/Retail Pharmacy
- 3336C0004X – Compounding Pharmacy
- 3336L0003X – Long Term Care Pharmacy

Applicable CPT Codes:

- 99202: Office/outpatient new
- 99212: Office/outpatient visit established

Applicable Diagnosis Codes:

- Z30.011: Encounter for initial prescription of contraceptive pills
- Z30.016: Encounter for initial prescription of transdermal patch hormonal contraceptive device
- Z30.41: Encounter for surveillance of contraceptive therapy pills
- Z30.45: Encounter for surveillance of transdermal patch hormonal contraceptive therapy

Applicable Modifier Code:

- FP: Family Planning
- Note: The FP modifier is required on the claim.

[See NC Medicaid Bulletin Article](#)



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

- 1 Enter [NCTracks Provider Portal](#) Using NCID# and Password

Before billing, check the Eligibility Tab to find the member's Medicaid Program.

- Use NCTracks Portal only for billing Medicaid Direct member claims.
- Pharmacies won't be reimbursed for providing Hormonal Contraceptive Services for Medicaid Family Planning members.
- For other PHP plans (Healthy Blue, United Health Care, AmeriHealth Caritas, WellCare, or Carolina Complete Health), check each plan's provider portal for medical claims billing instructions.

- 2 Select Claims

- 3 Create Professional Claim

The screenshot shows the NCTracks Provider Portal interface. The top navigation bar includes tabs for Eligibility, Prior Approval, Claims, Referral, Code Search, Enrollment, Administration, Payment, and Trading Partner. The 'Eligibility' tab is circled in red. The 'Claims' tab is highlighted with a yellow box, and its dropdown menu is open, showing options like 'Claims Status', 'Claims Draft Search', 'Pharmacy Claims Reversal', 'Create Pharmacy Claim', 'Create Professional Claim', 'Create Dental Claim', and 'Create...'. The 'Create Professional Claim' option is highlighted with a yellow box and a blue callout box that says 'Select Create Professional Claim'. The '3' in the list on the left points to this step. The interface also features a 'Message Center for' section, an 'Announcement' section with a date of Sep 24, 2013, and a 'Quick Links' section on the right with various links like 'CCNC/GA (Managed Care)', 'Department of Health and Human Services', etc. At the bottom, there are buttons for 'WELCOME', 'OFFICE ADMINISTRATORS', and 'ENROLLMENT', with sub-buttons for 'Provider Training', 'User Administration', and 'Status and Management'.



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

- 4 Enter Billing Pharmacy NPI#
- 5 Select Pharmacy Address
- 6 *Select Pharmacy Taxonomy Code
- 7 Enter Member Medicaid ID#
- 8 Enter Date of Service
- 9 Select Verify

*Pharmacy must be linked to one of the four taxonomy codes to bill for reimbursement of clinical services:

- 3336C0002X – Clinic Pharmacy
- 3336C0003X – Community/Retail Pharmacy
- 3336C0004X – Compounding Pharmacy
- 3336L0003X – Long Term Care Pharmacy

Red * indicates required field

* indicates a required field

Legend

BASE INFORMATION

Account Information: NCMMS Group: NCMMS Group * NPI / Atypical ID: Choose

5 * Address: [field]

Select NPI / Atypical ID:

Claim Type: Professional

PATIENT INFORMATION

7 * Recipient ID: [field] or * SSN: [field] * Date of Birth: mm/dd/yyyy

Date of Service

8 * From: mm/dd/yyyy * To: mm/dd/yyyy

9 Verify Clear

idle timer re/init at 1:23:54 pm portal: pong
portal-iwap-trunk-10049-14024
stop clock running :1597



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

- 10 Enter Member Address
- 11 Enter Member City
- 12 Enter Member State
- 13 Enter Member ZIP Code

Provider Portal

Eligibility | Prior Approval | **Claims** | Referral | Code Search | Enrollment | Administration | Trading Partner | Payment | Consent Forms | Training

Home > Create Professional Claim

Create Professional Claim

* Indicates a required field

Legend

Patient / Insured | Claim Information | Provider Information | Other Payers | Service(s) | Attachments

ELIGIBILITY RESULT

Date of Service: 02/15/2024 Verified On: 02/16/2024

PATIENT INFORMATION

Last Name: [REDACTED] First Name: [REDACTED] Middle Initial: [REDACTED]

Subscriber Gender Code: [REDACTED] Date of Birth: [REDACTED] Recipient ID: [REDACTED]

Pregnancy Indicator: NO

Date of Death: mm/dd/yyyy

10 *Address 1: [REDACTED] 11 *City: [REDACTED]

Address 2: [REDACTED] 12 *State: [REDACTED]

13 *ZIP Code: 00000-0000

Next >> Submit

Save Draft Copy Cancel

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NC Department of Health and Human Services CSRA TRANSCEND

idle timer re/init at 2:58:25 pm portal: pong
stop-clock running :1638

HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

- 14 Patient Account: An Internal # Established by the Pharmacy
- 15 Claim Frequency Type: 1-ADMIT-DISC
- 16 Assignment of Benefits: Y-YES
- 17 Provider Accept Assignment Code: A-ASSIGNED
- 18 Place of Service: 01- PHARMACY
- 19 Provider Signature on File: YES
- 20 Release of Information: I-INFORMED C

Provider Portal

Eligibility Prior Approval **Claims** Referral Code Search Enrollment Administration Trading Partner Payment Consent Forms Training

Home Create Professional Claim

Create Professional Claim

* Indicates a required field

Legend

Patient / Insured **Claim Information** Provider Information Other Payers Service(s) Attachments

Last Name: [REDACTED] First Name: [REDACTED] Recipient: [REDACTED]

GENERAL INFORMATION

14 * Patient Account #: [REDACTED]

* Claim Frequency Type Code: 1-ADMIT-DISC 15

Referral #: [REDACTED]

16 * Assignment of Benefits: Y-YES

* Provider Accept Assignment Code: A-ASSIGNED 17

18 * Place of Service: 01-PHARMACY

CLIA: [REDACTED]

Medical Record #: [REDACTED]

Original Claim Ref #: [REDACTED]

19 * Provider Signature on File: Yes No

* Release of Information: I-INFORMED C 20

Patient Amount Paid: \$ 0.00

Prior Auth #: [REDACTED]

RELATED CAUSES

Would you like to add Related Causes?

Yes No

EPSDT REFERRAL

Would you like to add EPSDT Referral?

Yes No

CONDITION CODES

Would you like to add Condition Codes?

Yes No

CLAIM NOTE

Would you like to add Claim Note?

Yes No

1-ADMIT-DISC: Means New Day Claim

Patient seen in pharmacy > pharmacist conducts assessment > intervention completed > patient leaves pharmacy.



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

21 Provider Type: Non-Person Entity

22 NPI: Enter Pharmacy NPI #

23 Address: Select Pharmacy Address

24 Taxonomy Code: Select Pharmacy Taxonomy Code

25 Federal Tax ID: Enter

26 Is Rendering Provider Same as the Billing Provider?: YES

27 Would you like to add Referring Provider: NO

Create Professional Claim

* Indicates a required field

Patient / Insured | Claim Information | **Provider Information *** | Other Payers | Service(s) | Attachments

Last Name: [REDACTED] First Name: [REDACTED] Recipient ID: [REDACTED]

BILLING PROVIDER

* Provider Type: Person Non-Person Entity **21**

* NPI: [REDACTED] **22**

Select Favorite...

* Address: 7910 US HWY 117 S **23**

* Taxonomy Code: 3336C0003X - Community/Ret **24**

Last Name/Organization Name: GREY & TEAL
 Address1: 7910 US HWY 117 S
 Address2: UNIT 110
 City: ROCKY POINT State: NC
 Phone: 9102102030 Fax: 9102102031 ZIP Code: 28457-7409

* Federal Tax ID: [REDACTED] **25**

Is the Rendering Provider the same as the Billing Provider?
 Yes No **26**

REFERRING PROVIDER

Would you like to add Referring Provider?
 Yes No **27**



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

OTHER PAYORS TAB: OPTIONAL
 Only applicable when pharmacist is aware that a member has another form of insurance in addition to Medicaid.

Note: Medicaid is always considered a secondary payor (payor of last resort) in instances where a member may have multiple plans.

Create Professional Claim

* Indicates a required field

Legend

Patient / Insured | Claim Information | Provider Information | **Other Payers** | Service(s) * | Attachments

Last Name: [REDACTED] First Name: [REDACTED] Recipient ID: [REDACTED]

ALL OTHER PAYERS

Would you like to add All Other Payers?

Yes No

Removing an Other Payer in this section will remove all its instances.
 After a row has been added, click on the row to add / edit more details for an individual row.



* Other Payer Name	Other Subscriber Name	* Date Paid	Paid Amount
[REDACTED]		mm/dd/yyyy	\$0.00

Add Clear

((Previous Next)) Submit

Save Draft Copy Cancel

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HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

28 Select ICD-10 radio button

29 *Enter: Applicable Diagnosis Code

Provider Portal | Eligibility | Prior Approval | Claims | Referral | Code Search | Enrollment | Administration | Trading Partner | Payment | Consent Forms | Training

Home > Create Professional Claim

Create Professional Claim

* Indicates a required field

Legend

Patient / Insured | Claim Information | Provider Information | Other Payers | **Service(s)** | Attachments

Last Name: [REDACTED] First Name: [REDACTED] Recipient ID: [REDACTED]

At least one Diagnosis Information record is required in order to create new Service Line records.

* ICD VERSION

Please select ICD-9 when the claim "from date of service" is prior to October 1, 2015 to avoid denials.

28 ICD-10 ICD-9

DIAGNOSIS INFORMATION

Choose Favorite: Select Favorite...

* Code	Description
1. z30.016	ENCTR FOR INIT PRESCRIPTION OF PATCH HORMONAL CONTRACEP DEV

29

Add Clear

After a row has been added, click on the row to add / edit more details for an individual row.

*Applicable Diagnosis Codes:

- Z30.011: Encounter for initial prescription of contraceptive pills
- Z30.016: Encounter for initial prescription of transdermal patch hormonal contraceptive device
- Z30.41: Encounter for surveillance of contraceptive therapy pills
- Z30.45: Encounter for surveillance of transdermal patch hormonal contraceptive therapy

HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

- 30 Procedure Code: Enter Applicable CPT Code
- 31 Quantity: 1.0
- 32 Quantity Type: UN-Units
- 33 Service Date:
- 34 Modifiers: FP
- 35 Pointers: 1
- 36 *Amount: Enter Usual and Customary
Note: if U&C is < the fee schedule rate, payment will be U&C entered
- 37 Place of Service: 01-PHARMACY
- 38 Would you like to add Additional Line-Item Information? **YES**

The screenshot shows the 'SERVICE LINES' interface with the following fields and values:

- 1.** 02/15/2024-02/15/2024
- 30** * Procedure Code: 99202
- 31** * Quantity: 1.00
- 32** * Quantity Type: UN-Units
- 33** * Service Date: 02/15/2024
- 34** Modifiers: fp
- 35** * Pointers: 1
- 36** * Amount: \$ 60.00
- Description: NEW PATIENT OFFICE OR OTHER OUTPATIENT VISIT TYPICALLY 20 MINUTES
- Place of Service: 01-PHARMACY (**37**)
- Referral #:
- Immunization Batch #:
- CLIA:
- Prior Approval #:
- Mammography Cert. #:
- Sales Tax Amount: \$
- Emergency EPSDT Indicator Family Planning Indicator Copay Exempt
- 38** Additional Line Item Information: Would you like to add Additional Line Item Information? Yes No

* Applicable CPT Codes:

- 99202: Office/outpatient new
- 99212: Office/outpatient visit established
- To Download fee schedule rates associated with CPT codes
 - https://ncdhhs.servicenowservices.com/fee_schedules
 - Select Program- Physician Services
 - Select Fee Schedule-Physician Services



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

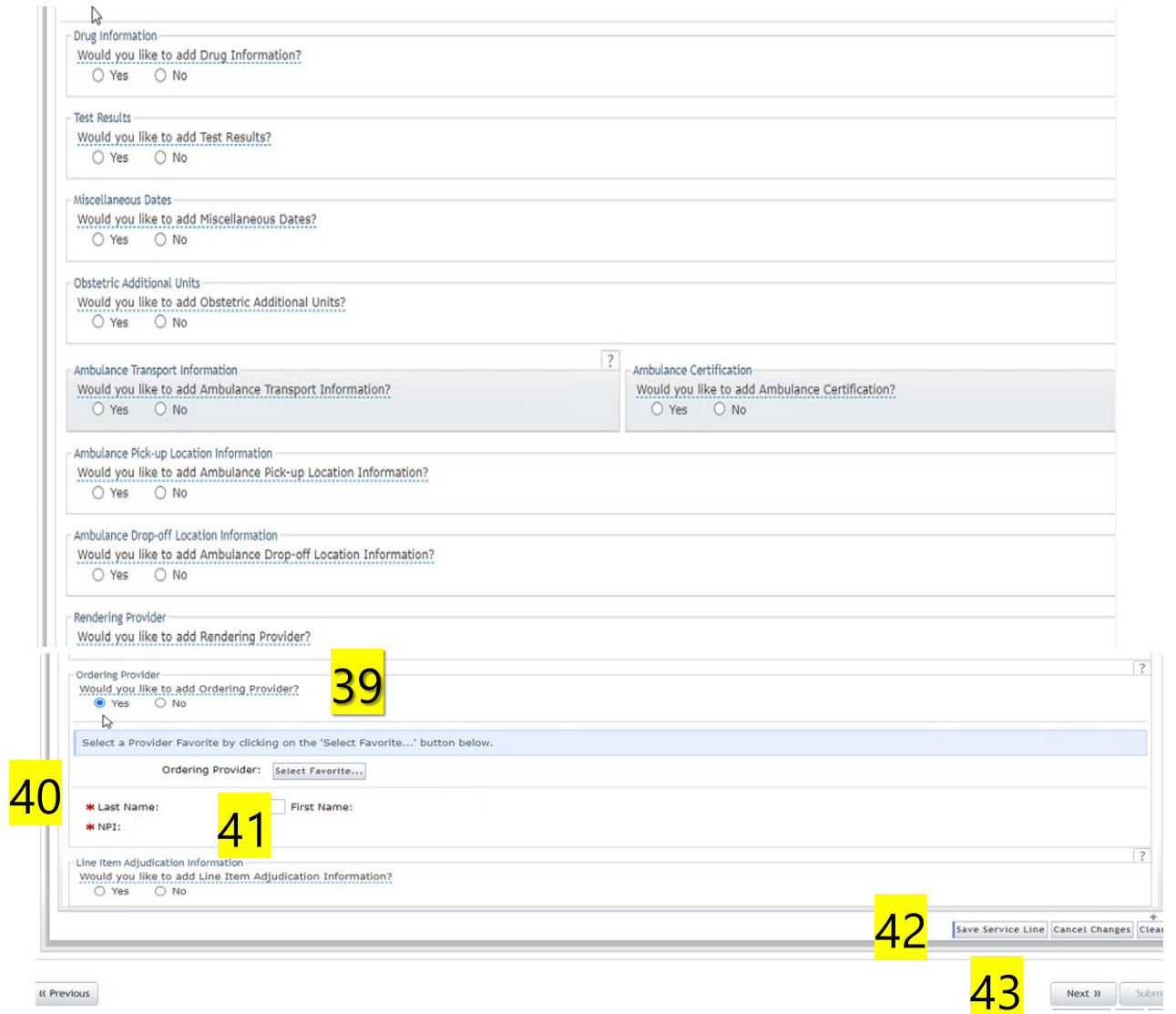
39 Would you like to add Ordering Provider:
Select **YES**

40 Enter: Last Name, First Name

41 Enter: Pharmacist NPI #

42 Click: Save Service Line

43 Click: Next



The screenshot shows a web form for filing a professional claim. The form is divided into several sections, each with a question and radio button options for 'Yes' or 'No'. The sections are:

- Drug Information:** Would you like to add Drug Information?
- Test Results:** Would you like to add Test Results?
- Miscellaneous Dates:** Would you like to add Miscellaneous Dates?
- Obstetric Additional Units:** Would you like to add Obstetric Additional Units?
- Ambulance Transport Information:** Would you like to add Ambulance Transport Information?
- Ambulance Certification:** Would you like to add Ambulance Certification?
- Ambulance Pick-up Location Information:** Would you like to add Ambulance Pick-up Location Information?
- Ambulance Drop-off Location Information:** Would you like to add Ambulance Drop-off Location Information?
- Rendering Provider:** Would you like to add Rendering Provider?
- Ordering Provider:** Would you like to add Ordering Provider? (Callout 39)
- Ordering Provider Selection:** Select a Provider Favorite by clicking on the 'Select Favorite...' button below. (Callout 40)
- Ordering Provider Fields:** Last Name: (Callout 40), First Name: (Callout 40), NPI: (Callout 41)
- Line Item Adjudication Information:** Would you like to add Line Item Adjudication Information?

At the bottom of the form, there are buttons for 'Save Service Line' (Callout 42), 'Cancel Changes', and 'Clear'. At the very bottom, there are navigation buttons: '<< Previous' (Callout 43), 'Next >>', and 'Submit'.



HOW TO FILE PROFESSIONAL CLAIM VIA NCTRACKS

44 Would you like to attach files? Select No (Attachments are not required for Statewide Protocol claims)

45 Select: Submit OR Save Draft

Create Professional Claim

* indicates a required field

AA Help

Legend

Patient / Insured Claim Information Provider Information Other Payers Services Attachments

PROFESSIONAL ATTACHMENT

* Would you like to attach files

Yes No

« Previous

44 Submit

45 Save Draft Copy Cancel

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NC Department
of Health and
Human Services



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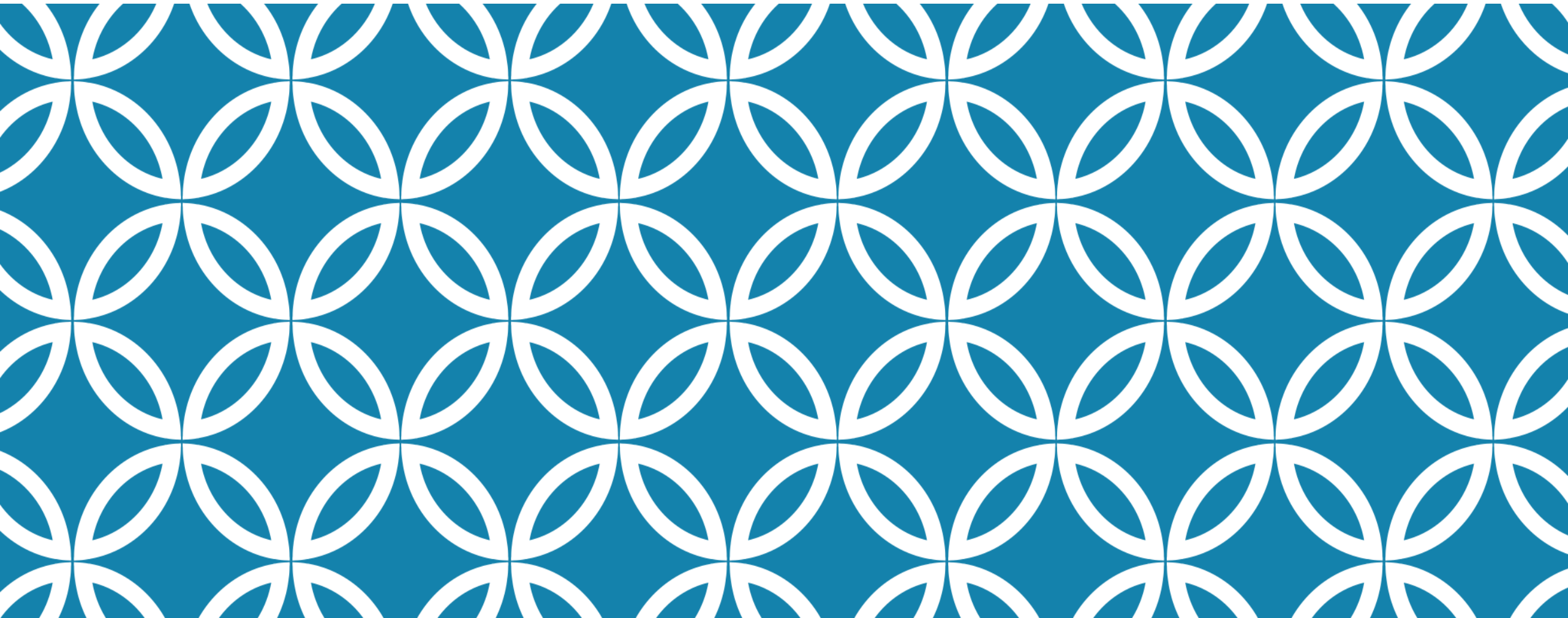
IF YOU RECEIVE A REJECTION CODE YOU DON'T UNDERSTAND...

Call NCTracks Main Call Center Number
1-800-688-6696

- Press 1 > Enter Pharmacy NPI #
- Press 6 > to be connected to a NCTracks Call Center Representative
- Make sure the Call Center understands you are asking for assistance with a rejected Professional Medical claim.



DOCUMENTATION, HELPFUL RESOURCES & SUMMARY





What About Submitting Claims for Patient's Linked to Medicaid PHP's or the Tailored Plans ?

NC Medicaid PHP's	NC Medicaid Tailored Plans (Launch July 1, 2024)
AmeriHealth Caritas	Alliance Health
Blue Cross Blue Shield – Healthy Blue	Partners Health Management
Carolina Complete	Trillium Health Resources
United Healthcare	Vaya Health
WellCare	



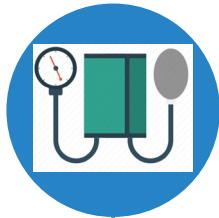
IMPORTANCE OF DOCUMENTATION

Clear and concise documentation is important for patient care and receiving payment for services

At a Minimum, Record:

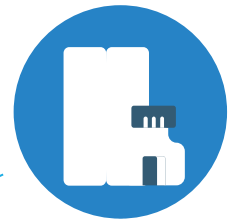
- Reason for Visit
- Pertinent Facts/Findings/Observations
- Plan of Care
- Time Spent Providing Service
 - CPT 99202: New Patient Visit: [15-29 minutes new]
 - CPT 99212: Established Patient Visit : [10-19 minutes visit established]
- Should support diagnosis and treatment codes reported.
- The documentation standards here provide general information frequently requested by payors during a billing audit

REASON FOR VISIT



RELEVANT VITALS OR
LABS

ASSESSMENT AND
CLINICAL
IMPRESSION



PLAN OF CARE
NEW MEDS
EDUCATION PROVIDED
NECESSARY REFERRALS
FOLLOW-UP PLAN

AVAILABLE RESOURCES FOR WHEN YOU'RE READY TO ENROLL

- ❑ <https://ncap.memberclicks.net/medicaid-enrollment-and-billing>
- ❑ Quick Links
 - ❑ Statewide Protocols
 - ❑ Medicaid Enrollment Requirements
 - ❑ Navigating the Enrollment Process
 - ❑ Submitting a Medical Claim
 - ❑ Medicaid Direct, PHP's, Tailored Plans
- ❑ Next Steps: More Webinars
 - ❑ Software Billing Solutions to support flexible payment models for medical billing and documentation [AssureRx, DocStation, Prescriptive]
 - ❑ Tobacco Cessation: Medicaid hoping to provide counseling reimbursement soon

North Carolina Medicaid Enrollment and Billing



Overview and Informational Webinar

Background and Protocols

Medicaid Enrollment Requirements

Navigating the Enrollment Process

Submitting a Medical Claim

Overview and Informational Webinar

On January 8, 2024, North Carolina Medicaid began allowing pharmacists, who provide care and prescribe medications via statewide protocols, to enroll as healthcare providers. Prior to this date, and since 2018, clinical pharmacist practitioners, working under a collaborative agreement, have been allowed to enroll as NC Medicaid providers.

The North Carolina Association of Pharmacists coordinated the legislative work that led to the passing of State Law 2021-110, which grants authority to pharmacists to prescribe certain medications. North Carolina Medicaid is the first health plan to recognize pharmacists as qualified health care providers and to begin paying for care permitted by the profession's legal scope of practice.



IMPORTANCE OF EARLY & EAGER ADOPTION

- ❑ NC Medicaid is considering payment for additional services within our scope of practice.
- ❑ It is crucial for our profession to embrace these new authorities, showcasing our enthusiasm for advanced opportunities.
- ❑ At present, NCAP is actively working on payment legislation and other scope-related bills.
 - ❑ Our opponents are known to use “slow adoption” of a new authority to persuade legislators against supporting our efforts in scope, such as test and treat.
 - ❑ They’ll argue that we should wait until the state sees benefit from allowing pharmacists to provide birth control before pursuing further changes.

QUESTIONS

